Canterbury Earthquake Temporary Accommodation Service

Temporary Accommodation Assistance

July 2015

Financial assistance for Canterbury homeowners who have had to leave their home as a result of the earthquakes and earthquake-related flood damage, and now face additional accommodation costs, such as rent, board or motel stays

Temporary Accommodation Assistance (TAA) is not income or asset tested

Are you in the Red Zone?

To qualify you need to:

- have temporary accommodation costs *(this does not include a mortgage)*
- have used all your insurance coverage for temporary accommodation costs
- be unable to live in your own home
- be eligible for the Government Offer
- have not yet received full settlement from the Government and/or your insurance company, **and**
- intend to live in Canterbury once you have received settlement.

Other zones:

To qualify you need to:

- have temporary accommodation costs (this does not include a mortgage)
- have used all your insurance coverage for temporary accommodation costs
- be unable to live in your own home because it is unsafe until it is rebuilt or repaired
- be required to leave your own home while land remediation and / or house rebuild or repairs occur, **and**
- intend to return to your home when the house is habitable.

Flooding resulting from earthquake damaged land:

To qualify you need to:

- have temporary accommodation costs (this does not include a mortgage)
- have used all your insurance coverage for temporary accommodation costs
- have received an Increased Flooding Vulnerability letter from the Earthquake Commission and/or are on the Christchurch City Council (Flood Taskforce) list of flood vulnerable properties
- be unable to live in your own home
- be required to leave your own home while land remediation and / or house rebuild or repairs occur, **and**
- intend to return to your home when the house is habitable.

All homeowners:

Please talk with us if:

- your house wasn't insured when it was damaged
- your insurance policy doesn't cover temporary accommodation
- your insurance company hasn't accepted your claim
- you move into a rental property you directly or indirectly own, or have an interest in.

How much is it?

One person household	$180.00
Two person household	$275.00
Three or more person household	$330.00

How long can you receive it for?

Temporary Accommodation Assistance start date

You can receive TAA from the later date of:

- the date you ceased to occupy your damaged home
- the date your insurance cover for temporary accommodation expired
- the date you began to incur temporary accommodation costs
- the commencement of the programme
- the date you applied for TAA.

Temporary Accommodation Assistance end date

You can receive it until the earliest of:

- the programme expiry date of 31 December 2017; or
- the date you no longer incur temporary accommodation costs; or
- you are able to reoccupy your home; or
- your property is no longer considered to have increased flooding vulnerability by the Earthquake Commission or flood vulnerable by the Christchurch City Council Flood Taskforce; or

for those in the red zone, until:

- you receive full settlement from the Government and/or your insurance company; or
- your Government Offer expires.

How do I apply?

To apply, download the Temporary Accommodation Assistance application form. Complete it and bring it along with the documentation outlined on the form. If you don't have all the documentation, please ensure you still submit your application as soon as possible.

For more information

Go to: **www.quakeaccommodation.govt.nz**

Call: **0800 673 227** (Monday to Friday, 8am to 5pm).

Visit:
- Canterbury Earthquake Temporary Accommodation Service (Monday to Friday, 8.30am to 4.30pm)
  - Level 2, 7 Winston Avenue, Papanui
  - Level 2, 10 Nelson Street, Riccarton
- A local Work and Income office
- Selwyn District if you can't come to see us, please contact 0800 673 227 and we will arrange an appointment to see you at a convenient location.

CETAS08 – July 2015