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This service is for Canterbury householders who need help finding temporary accommodation following the September 2010, February or June 2011 earthquakes.

There are three parts to the service:

- matching and placing people in appropriate temporary accommodation
- providing financial assistance
- earthquake support coordination

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## Temporary Accommodation

This service can assist householders affected by the earthquakes (both homeowners and people in rented accommodation) who need support finding suitable temporary accommodation while their home is repaired or rebuilt.

Accommodation options include private rental accommodation and, for those who are eligible, government supported temporary villages.

We will help work out what temporary accommodation option suits you best and match and place you in the appropriate accommodation available at that time.

*(Housing New Zealand tenants should contact HNZN directly to discuss their housing needs on 0800 801 601)*

## Financial Assistance

Temporary Accommodation Assistance is available for Canterbury homeowners who have had to leave their home as a result of the earthquakes, and now face additional accommodation costs, such as rent, board or motel stays.

### **Temporary Accommodation Assistance is not income or asset tested**

If you require any other financial support please contact the Ministry of Social Development on 0800 559 009 or go to [www.workandincome.govt.nz/individuals/](http://www.workandincome.govt.nz/individuals/)

## Earthquake Support Coordination

The service can also connect you to a team of Earthquake Support Coordinators who will assist individuals and families directly affected by the earthquakes, including those who have to be relocated while their homes are rebuilt or repaired, or while land remediation is carried out.

Earthquake Support Coordinators can meet with you anywhere you choose – your home, place of work, or a café. They can:

- support you to work out what you want to achieve and make a plan
- provide information
- connect you with services
- undertake referral and application processes for services needed
- co-ordinate meetings between you and experts.

## How to get help

You will need to complete an assessment form online at [www.quakeaccommodation.govt.nz](http://www.quakeaccommodation.govt.nz) or call 0800 673 227.

When you complete the form your needs will be assessed and assistance offered. The form will help establish if you are eligible for the government supported accommodation, and if needed, if you qualify for financial assistance.

## For more information

Go to [www.quakeaccommodation.govt.nz](http://www.quakeaccommodation.govt.nz)

Call: Freephone 0800 673 227 (Monday to Friday between 8am and 5pm).

Visit:

- Canterbury Earthquake Temporary Accommodation Service (Monday to Friday between 8.30am and 4.30pm)
  - Level 4, 7 Winston Avenue, Papanui
  - Level 2, 10 Nelson Street, Riccarton
- A local Work and Income office

**Selwyn District** if you can't come to see us, please contact 0800 673 227 and we will arrange an appointment to see you at a convenient location.

New Zealand Government